

Chris Johnson Speaks on Health and Wellness at Peckham



Peckham Inc., hosted two speaking sessions featuring national nutrition expert Chris Johnson in December. The session was hosted by Peckham's Health and Wellness team and supports its commitment to increasing education and awareness about healthy lifestyles.

Johnson spoke to nearly 500 Peckham employees and community members on how taking small steps can lead to a healthier and more active lifestyle.

"Peckham was pleased to present this speaker as part of our ongoing speaker series," said Mitchell Tomlinson, President and CEO. "Chris offers a practical and realistic approach to living a healthier life, which ties directly into Peckham's goal of empowering

persons with disabilities to take greater ownership of their health and wellness."

Johnson, an engaging, down-to-earth speaker, distills nutritional and exercise science into easy to understand terms. Humor mixed with practical information about the importance of On Target Living keeps the audience absorbed and asking questions throughout the presentation.

Johnson, has more than 20 years of experience in the health and fitness industry, offering hands-on practical guidance to thousands of individuals and clients. He is the Personal Training Director for three hospital-based fitness facilities in Michigan and serves as an adjunct professor at Michigan State

University's College of Osteopathic Medicine and Education.

Each participant received an On Target Living Food Target to assist with making wiser food choices based on a "Poor to Best" Option scale.



Peckham Partners with Meijer on Fresh Assembly Project

Several months ago, Meijer approached Peckham about a partnership in its Fresh Assembly and Packaging area with a company vision to diversify its workforce, specifically incorporating more workers with disabilities. Meijer also wanted to bring its pre-existing assembly, packaging and distribution of vegetable trays in-house.



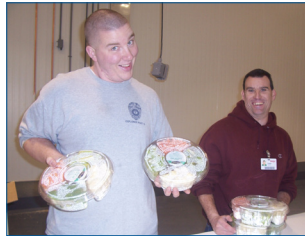
After several meetings with Peckham and facility visits to determine the project requirements, the "Fresh Assembly Project" was developed. Calley Green, Peckham Business Development Coordinator, worked closely with Peckham's Supported Employment Program (SEP), Michigan Rehabilitative Services (MRS) and Meijer to train and hire a small enclave, which began in December 2009.

A group of 15 clients work as machine loaders, runners and packagers to produce hundreds of vegetable trays distributed to 190 Meijer chain stores. The work day is split in half, with the first half spent in the assembly and production of trays. The second half of the day employees wear specialized cleaning suits to sanitize

the room top to bottom, including machines, floors and walls.

"Meijer has been an outstanding community employer, and Peckham is excited to partner with a company who has a demonstrated belief in the capabilities of workers with disabilities," said Green. "Their provision for job accommodations including, schedule adjustments, equipment modifications and more, has demonstrated their commitment to hiring and retaining our clients."

Peckham with support from MRS, also provides an on-site job coach to aid in supervision and maintain positive working relationships among employees. The job coach trains and supervises Peckham clients, educates Meijer managers on working with individuals with disabilities and assists in the set up of new processes. As these processes become more defined, additional job opportunities for SEP participants are expected.



"It has been exciting to start this new partnership with Peckham," said Jenny Coon, Fresh Assembly Department Manager. "Peckham staff has been instrumental in the transition of clients into Meijer's new operation, and we

appreciate their continued support in helping our new team members become successful."

It is Meijer's goal to hire at least half of its workforce for the "Fresh Assembly Project" from Peckham, which provides Meijer with quality employees and Peckham clients an opportunity to gain valuable experience in community employment.

Partner with Peckham Today!

Many businesses find it increasingly difficult to obtain and retain capable, committed workers. Peckham has many programs that provide pre-screening, referral and on-site training services at little or no cost to the employer.

Our goal is to assist persons with disabilities to reach their employment goals and achieve greater independence and self-sufficiency. We can match each individual's abilities with an employer's needs, provide job coaching, mentoring and assist in identifying any needed job accommodations.

Through training programs, career assessments, informational interviews and shadowing programs, Peckham can partner with you to help meet your staffing needs. [Contact Jana Bowman at jbowman@peckham.org](mailto:jbowman@peckham.org) for more information.

Letters


Dear Mr. Tomlinson,

Thank you for nominating the Department of State for the Government Award for Services-Civilian Award. The Department is truly honored to have been chosen as an AbilityOne and NISH 2009 National Achievement Award Winner.

We are proud to support the AbilityOne Program by providing quality employment opportunities for Americans with disabilities. Thank you for your commitment to the National Passport Information Center, and to the Department. You have an extraordinarily talented team who provide the best possible customer experience to U.S. citizens.

Please accept my gratitude for Peckham's service. The success of the National Passport Information Center reflects your team's commitment to hard work, integrity and exceptional customer service.

Sincerely yours,


Hillary Rodham Clinton, Secretary of State

Carve Out Award for IT Position

Nearly a year ago, Peckham client Paul Dutcher expressed his interest of working with computers to his Vocational Services Specialist, Elaine Perry. As a sewer, Paul was ready to move into a new position that would challenge him and expand his skill set.

After discussing Paul's desire to work in a higher-level position, Elaine worked with Dave Caceres, Technology Trainer, and the TIS (Technology Information Systems) staff to develop a mentoring program that would train Paul and prepare him for a successful IT position. Paul worked closely with his mentor, taking online courses through EditU, and further demonstrated his commitment over the next few months by attending technology courses offered through New Horizons Computer Learning Center. Paul excelled in all of his trainings and received three advanced-level IT certifications.

Paul's demonstrated interest and preparation, sparked the idea of creating a job carve-out in Peckham's TIS department. Elaine, Dave and Barb DeRose, TIS Administrative Specialist, were dedicated to providing this opportunity for upward mobility. They worked together to create a permanent IT position that included executing a variety of responsibilities, an opportunity to continue to receive advanced training and earn a higher wage. After completing an interview process with Mike Behrenbrinker, TIS Manager, Paul was selected for the position.

As a TIS Technical Support Specialist, Paul updates lab and mobile lab computers, builds new computers, manages employee computer purchases and more. He also works with experienced TIS staff on projects to gain experience and knowledge in a variety of IT work.

Not only did this position prove to be a great fit for Paul, it is preparing him for success in one of the fastest growing careers in today's society. Once Paul moves on to community employment, (his dream is to work for the Pentagon), this position will remain for other interested clients who want to work in the technology field.



Business Services sets up Haiti Emergency Relief Hotline with U.S. Department of State

After the earthquake hit Haiti on January 12, Peckham's National Passport Information Center (NPIC) was contacted by the United States Department of State to staff an emergency response assistance line for individuals impacted by the disaster.

Peckham Business Services stepped up and worked with NPIC customer service representatives to develop a Haiti Relief Task Force, setting up an Emergency Response Team Contact Center within two days of the earthquake.

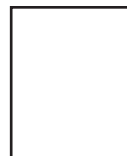
Agents were trained on the Consular Task Force database, to assist in answering phone calls and data entry to track American citizens, provide information on evacuation procedures and more.

Peckham's high performance standards, technological capabilities and well trained staff, allowed for an efficient and timely response to aid in the crisis, and meet the Department of State's request. It also provided a unique opportunity for staff to positively contribute toward a worldwide event.

Peckham remains committed to exceeding customer's expectations and providing superior service in its business lines, products and services.



3510 Capital City Blvd.
Lansing, MI 48906-2102



Mailing Address



Peckham Donates Nearly \$13,000 for Haiti Relief

The devastation in Haiti has inspired millions all over the world to help victims of the earthquake. For one week in January, Peckham staff and clients raised money to go toward the Haitian Relief Effort for the American Red Cross Mid-Michigan Chapter.

The effort, led by Peckham's Lansing Leadership Council, encouraged staff and clients at all locations to give whatever they desired to help those in Haiti, with Peckham matching employee donations dollar for dollar.



At week's end, staff and clients raised nearly \$6,200, with a grand total of \$12,400 donation given to the Red Cross.

On Jan. 29, Leadership Council president Steve Terrell and secretary Nathan Hill presented a check to Red Cross Representatives, Alison Bono, Communications and Marketing Coordinator and David Karr, Director, Mid-Michigan Food Bank – a division of the American Red Cross. (see photo).

Peckham's Leadership Council is a committee of clients focusing on developing skills in leadership, advocacy and community involvement.

IN THIS ISSUE:



MEIJER PARTNERSHIP

Meijer Partners with Peckham in Fresh Assembly Project

Peckham has a new website!
Visit www.peckham.org today!

OFFICERS

Mitchell Tomlinson, President & Chief Executive Officer; Karen Jury, Senior Vice President & Director of Marketing; Greta Wu, Senior Vice President of Human Services; Manouc Maali, Senior Vice President of Finance; Jo Sinha, Corporate Vice President; Scott Derthick, Vice President of Human Resources

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MISSION

Peckham, Inc., a nonprofit community rehabilitation organization, is a unique business and human services agency that values quality, diversity and performance. Our mission is to provide a wide range of opportunities to maximize human potential for persons striving for independence and self-sufficiency. We embrace collaboration, effective resource management and innovative approaches to achieve world-class excellence.

Measuring Third Quarter Outcomes

A total of 3,776 individuals were served during the third quarter through Peckham's 36 programs.

All programs combined obtained an overall average of 100.66 percent of goals for the quarter using a client-driven outcome measurement system.

A total of 327 client satisfaction surveys earned an average rating of 4.43 on a scale of 1 to 5. Surveys provide an additional measurement tool for satisfaction and input.

During the quarter, 396 competitive community placements were obtained.

Peckham Announcements & Events

Lee Woodruff Coming to Peckham in May



Peckham Community Partnership Foundation Speaker Series in partnership with Origami Brain Injury Rehabilitation Center presents, Lee Woodruff, NY Times Best-seller, author and wife of ABC Journalist Bob Woodruff. Lee Woodruff will speak to audiences on May, 4, 2010 at the Michigan State University Wharton Center in the Pasant Theatre.

Email events@peckham.org or call 517.316.4228 today to reserve your tickets. *Group reservations are limited to 5 tickets. If you have groups larger than 5, please contact Scott Derthick at sderthick@peckham.org or call 517.316.4450.

16th Annual Golf Outing

Peckham Community Partnership Foundation will hosts its 16th Annual Golf Outing on Tuesday June 8, 2010.

Support from the annual golf outing helps Peckham continue providing paid job training opportunities for persons with disabilities, empowering them to achieve independence and self-sufficiency. To sponsor or attend this annual event, contact Chris

English at cenglish@peckham.org or call 517.316.4439.

Greta Wu wins MRS Award

Greta Wu, Senior Vice President of Human Services was recognized as the Michigan Rehabilitation Services Employer Champion during the first annual awards luncheon in October.

The Michigan Commission for the Blind, MRS and the Michigan Rehabilitation Council, celebrated Investing in Abiliites month, where Greta was acknowledged for consistently supporting, training, hiring and retaining customers.

Visit Peckham's New Website at www.peckham.org. Check out the latest news and information about Peckham today!



ISO/TS 16949:2002

ISO 9001:2000

IMPACT Now Available Electronically! If you would like to receive upcoming editions of the IMPACT newsletter electronically, please send your email address to ssingleton@peckham.org.